



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Thomas L. Hill, et al.
Serial No.: 09/925,569
Filing Date: August 9, 2001
Art Unit: 2161
Title: METHOD AND SYSTEM FOR DETERMINING
SERVICE RESOURCES ALLOCATION

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Technology Center 2100

Honorable Assistant Commissioner
for Patents
Washington, D.C. 20231

Dear Sir:

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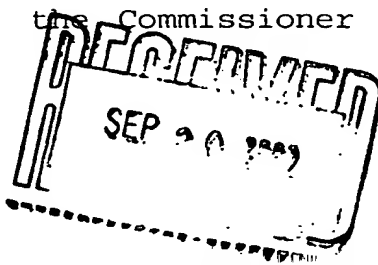
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INFORMATION DISCLOSURE STATEMENT

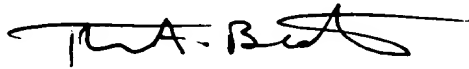
Applicants respectfully request, pursuant to 37 C.F.R.
§§ 1.56, 1.97 and 1.98, that the references listed on the
attached PTO-1449 form be considered and cited in the
examination of the above-identified patent application. Three
(3) books are enclosed for the convenience of the Examiner.

Applicants believe that this Information Disclosure
Statement has been filed before the mailing date of a first
office action on the merits. Therefore, pursuant to 37 C.F.R.
§ 1.97(b), Applicants believe that no fee is due. However, if
a fee is required, the Commissioner is hereby authorized to



charge any fees to Deposit Account No. 02-0384 of Baker Botts L.L.P. Furthermore, pursuant to 37 C.F.R. § 1.97(h), no representation is made that these references qualify as prior art or that they are material to the patentability of the present application.

Respectfully submitted,
BAKER BOTTS L.L.P.
Attorneys for Applicants



Thomas A. Beaton
Reg. No. 46,543

Date: September 11, 2002

CORRESPONDENCE ADDRESS:

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